

Optimization of internal communication at the City of Dachau with Haiilo Intranet

Client:	Date:	Categories:	Tags:
Stadt Dachau	November 16, 2026		

We supported the city of Dachau in introducing a social intranet that significantly improved internalcommunication and information flow throughout the entire organization.With the integration of Haiilo as the intranet system, a user-friendly and efficientsolution was developed that takes into account all target groups within the city administration.

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Challenge:

The city of Dachau was faced with the challenge of optimizing its internal communication and ensuring that relevant information was accessible to all employees at all times.
The task was to find a solution that would unite the various departments and their specific requirements while remaining user-friendly and promoting efficient use.

Solution:

We supported the city of Dachau in designing and implementing a customized social intranet based on **Haiilo**. This included defining user and access rights, developing a consistent interface design, and a clear strategy for go-live campaigns. In addition, tools were integrated to enable effective communication, and training materials were created for future users.
We accompanied the entire process from requirements analysis to the successful introduction of the system.

Benefits

- **Efficient internal communication:** The introduction of the social intranet enables faster and more targeted communication throughout the company.
- **Better availability of information:** All relevant information is now centrally stored and accessible to all employees at all times.
- **Successful go-live:** Thanks to the accompanying training and go-live campaign, the system was quickly and efficiently integrated into everyday work.
- **Optimized collaboration:** The integration of various tools and the clear structure promote collaboration between departments.

About the company:

The city of Dachau is a Bavarian city known for its innovative and forward-looking administration. By continuously improving its internal processes, the city administration aims to optimize services for citizens and increase administrative efficiency.

The introduction of the new social intranet is a step in this direction to improve communication and collaboration between the various departments in the long term.

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Nico Rehmann
Dipl.- Wirtschaftsinformatiker (DH)
Partner | CEO

Telefon: +49 89 9545706 10
email: info@asioso.com
www.asioso.com

asioso GmbH Wilhelmine-Reichard-Str. 26 80935 München Deutschland